POLICY

GUIDELINES AND STRATEGIC EXECUTIVE DIRECTIONS

Tecomec is a market-oriented Company that considers its customers as a primary asset; this concept reflects in the Corporate **vision** of the whole Group and is fully shared by Tecomec: "**Innovative solutions to provide the best value for the customer".**

Accordingly, the Senior Management intends to advance and underscore the significance of the following **Mission** with the aims of:

- achieving the customer satisfaction, meeting the customer needs and exceeding the customer expectations;
- creating value for the benefit of all stakeholders, including customers, suppliers, employees, the Holding Company and its shareholders, the Companies of the Holding Company's Group, the environment and the legislative authorities.

The Mission forms the underpinning of the fundamental and multi-annual objectives of the Organization **Strategy** for:

- promoting products innovation, providing a range of cutting-edge technological solutions marked by high standards of reliability;
- increasing the level of service to the customer by expanding the products range, bolstering the sales network and identifying any possible related additional product and service;
- monitoring and measuring the customer satisfaction, while also aiming to build a relationship of mutual trust that may be extended far beyond the mere supply of products;
- developing human resources to promote the enhancing of their cultures, skills and awareness, while at the same time motivating them to achieve strategic objectives;
- guaranteeing an ethical conduct in the full respect of customers, suppliers, employees, outsourced providers and confidentiality;
- monitoring the functional adequacy, environmental impact and safety of use of infrastructures (tools, resources, equipment and workplace);
- Evaluate all business activities from the perspective of environmental sustainability;
- Evaluate how relevant climate change is to the organization;
- Maintaining a production system that guarantees the conformity of the products to the type covered by the TUV CE certificate of conformity for products falling under the ATEX regulation.

2026 QUALITY POLICY

In order to implement the above strategy, the following **Quality Objectives** have been defined:

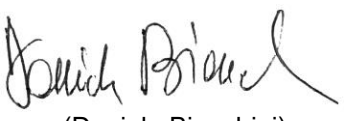
1. To assure regular training across and within the different services.
2. Limit shipping errors to customers.
3. Shorten the time to resolve customer complaints.
4. Ensure reliable design with timelines aligned with market needs.
5. Contain material crossing time in the supply chain.
6. Keep vendor ratings of suppliers under control.
7. Keeping business continuity trustworthiness of outsourcing suppliers under control.
8. Improve inventory turnover ratios.
9. Contain the annual scrap value due to scrap and obsolescence.
10. Have positive feedback for internal audits.
11. To monitor ATEX activities (number of training hours – number of corrective actions).

The numerical quantification of the above-mentioned objectives is dealt on the **2026 Indicators Planning**.

The Top Management undertakes to implement this Quality Policy with a view to:

- complying with the applicable standards and regulatory requirements;
- improving the Quality Management system.

Reggio Emilia, 27/04/2026



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